Arcare
Australia

> "The integration between ichris and our other business systems has streamlined operations and removed the need for manual intervention. We know the system will grow as our business grows and we're confident of our legislative compliance."
>
> Dominic Calabro, HR Director, Arcare.

Industry Sector:	Aged Care
Headcount:	4,000 Employees
Customer since:	2015
Delivery Method:	On-premise

Solution:

- ✓ Payroll
- ✓ Self-service
- ✓ Mobile self-service
- ✓ Single sign-on
- ✓ Web services

Arcare has provided supported seniors living services since 1969 and are now one of the most innovative aged care providers in Australia. With 36 aged care residences throughout Victoria, Queensland and New South Wales, each residence is accredited by the Australian Aged Care Quality Agency.

Having grown from a small family business to an enterprise with more than 4000 employees, Arcare recognised that its legacy systems were no longer meeting requirements. They undertook a project to transform the technology supporting payroll, HR, time & attendance and finance. Specific to the project were the following objectives:

- • Seamless integration with Arcare's nominated business systems
- • Ongoing payroll and legislative compliance
- • A date driven solution
- • Comprehensive reporting
- • A scalable solution providing a solid foundation for growth.

Arcare selected Frontier Software's payroll, HR and self-service modules. Time-consuming re-keying and manual processes were removed via data exchange with other business systems. Detailed reporting and general ledger interface files provided up-to-date and in-depth analysis. The user-friendly interfaces streamlined processing and gained the confidence of employees and managers. Importantly, the Frontier Software solution accommodates Arcare requirements as the business continues to grow.

arcare
★★★★★ aged care

www.arcare.com.au

1300 272 273

CCAYD/AU/18/08/MK00008

Frontier Software offices are located in: Australia, India, Malaysia, New Zealand, Philippines, Singapore, UK
For more details visit our website

www.frontiersoftware.com